

**AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS**

TYPE: ☒ XC

☒ CLEC

☐ ILEC

☐ Wireless

**CERTIFICATED COMPANY INFORMATION**

Windstream Communications Inc

Company Name

FEIN/SSN

501-748-7000

Dbaf/ka

Telephone #

4001 N Rodney Parham Road, Mailstop 1170-B1F2-1216C

Mailing Address

Little Rock, AR 72212

City, State, Zip Code

4001 N Rodney Parham Road

Business Location

Little Rock, AR 72212

Pulaski

City, State, Zip Code

County

**REGISTERED AGENT INFORMATION**

Registered Agent: C T Corporation

Mailing Address: 2 Office Park Court #103

Columbia, SC 29223

City, State, Zip Code

**Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:**

Russell Frazier 106 N Church St Lexington SC 29072

A. **General Manager** (Include Address if different than above)

803.957.2641 / 803.359.0175 / russell.frazier@windstream.com

Telephone Number / Facsimile Number / E-mail Address

Mollie Chewning 1720 Galleria Blvd Charlotte NC 28270

B. **Customer Relations/Complaints Representative** (Include Address if different than above)

704.814.2531 / 704.845.5173 / customerassistance@windstream.com

Telephone Number / Facsimile Number / E-mail Address

Mollie Chewning 1720 Galleria Blvd Charlotte NC 28270

C1. **Customer Relations/Complaints Representative for Escalated Complaints** (Include Address if different than above)

704.814.2531 / 704.845.5173 / mollie.chewning@windstream.com

Telephone Number / Facsimile Number / E-mail Address

800.347.1991 Residential 800.600.5050 Business

C2. **Customer Contact** (Toll Free Number)

D. **Engineering Operations** (Include Address if different than above)

Telephone Number / Facsimile Number / E-mail Address

866.445.3194 Residential Repair 800.843.9214 Business Repair

E. **Test and Repair** (Include Address if different than above)

Telephone Number / Facsimile Number / E-mail Address

Russell Frazier 106 N Church St Lexington SC 29072

F. **Emergencies** (During Non-Office Hours)

803.957.2641 / 803.359.0175 / russell.frazier@windstream.com

Telephone Number / Facsimile Number / E-mail Address

**RECEIVED**  
MAR 23 2014  
PSC SC  
MAIL / DMS

**000002**

**In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:**

- Bettye Willis 1201 W Peachtree St Suite 610 Atlanta GA 30309
- G. **Regulatory Officer** (Include Address if different than above)  
678.351.2049 / 678.351.4503 / wci.southcarolina.govaffairs@windstream.com  
Telephone Number / Facsimile Number / E-mail Address  
Vicki Anger
- H. **Dual Party Mailings** (Name)  
4001 N Rodney Parham Road  
(Mailing Address)  
501.748.5196 / / vicki.anger@windstream.com  
Telephone Number / Facsimile Number / E-mail Address  
Lezlie Young
- I. **Interim LEC Fund Mailings** (Name)  
4001 N Rodney Parham Road Little Rock AR 72212  
(Mailing Address)  
501.748.5150 / 501.748.6583 / lezlie.p.young@windstream.com  
Telephone Number / Facsimile Number / E-mail Address  
Amy Dudenhoefer
- J. **Universal Service Fund Mailings** (Name)  
4001 N Rodney Parham Road Little Rock AR 72212  
(Mailing Address)  
501.748.5320 / 501.748.6583 / amy.e.dudenhoefer@windstream.com  
Telephone Number / Facsimile Number / E-mail Address  
Sandra Blade
- K. **Gross Receipts Mailings** (Name)  
4001 N Rodney Parham Road Little Rock AR 72212  
(Mailing Address)  
501.748.6728 / 330.486.3504 / sandra.blade@windstream.com  
Telephone Number / Facsimile Number / E-mail Address  
Jeffrey Heacox
- L. **Lifeline Mailings** (Name)  
4001 N Rodney Parham Road Little Rock AR 72212  
(Mailing Address)  
501.748.5390 / 501.748.6583 / jeffrey.l.heacox@windstream.com  
Telephone Number / Facsimile Number / E-mail Address

**Sandra Blade**

***This form was completed by***

**Senior Analyst - Regulatory Compliance**

**Title**

*Sandra Blade*

**Signature**

**/ 3/10/2014**

**Date**

RETURN COMPLETED FORM TO:

Public Service Commission of SC  
**Docketing Department**  
Post Office Drawer 11649  
Columbia, South Carolina 29211

*And*

Office of Regulatory Staff  
**Attn: Jeanne Gordon**  
1401 Main Street, Suite 900  
Columbia, South Carolina 29201